



Established in 1901

Meredith Bare Smith, Mayor
Ashley Stewart, Mayor Pro Tem
Alderman Tony Corriher,
Alderman Darrell Overcash
Alderdwoman Katie Sells

Utility Collection and Payment Update

All COVID Exceptions Have Expired

As of January 25, 2021 all concessions made for COVID have expired. Congratulations to all of our customers who have worked diligently over the past 6 months to pay off balances incurred during the COVID shut-down! Starting in February, please be aware that \$75 reconnect fees will be charged to everyone disconnected. An additional \$75 will be charged for after-hours reconnections.

As a reminder, bills are due on the 25th of each month. If the 25th falls on a weekend, you should plan to pay ahead, online, or put payment in the drop box. Customers' payments made through the end of business on the 25th will not be assessed a late fee. Late charges will be applied to all outstanding balances on the 26th or the following Monday when the 25th is on a Saturday.

Prior month balances are subject to disconnection on the following days for the remainder of 2021 – Feb 15th, March 15th, April 15th, May 17th, June 15th, July 15th, Aug. 16th, Sept. 15th, Oct 18th, Nov. 15th, and Dec. 15th. You need to make your payment prior to this date to avoid cutoff. Disconnections will be made on the date listed.

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